### Linked Learning LinkedIn Learning Hub Admin Toolkit



### What you'll find in this Admin Toolkit.

This toolkit empowers L&D admins like yourself to:

- $\checkmark$  Set initial timelines to enable your teams to be successful.
- ✓ Help your learners know how to use LinkedIn Learning Hub and how to showcase the impact to key stakeholders.
- ✓ Save time with customizable tools to manage communication across key stakeholders.

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### LinkedIn Learning Hub Overview.



### Welcome to LinkedIn Learning Hub, our skill-building platform that takes an LXP to the next level.



### Connunity based learning inted content in Learning Hub

Skill development insights



### Our skill-building platform is an LXP and so much more.

### Personalized content

Make it easier for learners to discover the right content at the right time with personalized recommendations across all your learning content, powered by LinkedIn AI.

### **Community-based** learning

Connect learners via a community-based learning experience where colleagues, peers, and experts engage and build new skills together.

Content aggregation

### Skill development insights

Inform your L&D strategy with insights on skill development across all of your content to help you understand the skills your company needs and curate the right content for learners.

Social features

### A traditional LXP

Reporting



### Suggested timeline.

Steps to set your team and your learners up for success.

Created for:

Learning Hub Admin



### Suggested Timeline for L&D Admins to ensure Learners are successful.

Use this timeline as a guide to set your team up for success with LinkedIn Learning Hub.

	Activatio	n ————	Engage Learners						
Action:	Send Welcome email	Complete Integrations	Notify Learners that all content is now available	Help Learners use key features	Collect Success Stories from Learners	Review how to get your team the most value			
Timing:	Within <b>2 weeks</b> after getting access to LinkedIn Learning Hub	Can take up to <b>9-10 weeks</b> to integrate	After integrations are complete	Over a <b>4 week</b> period to help with gradual onboarding	Between <b>12-20 weeks</b> after Learners adopt key features	Ongoing, recommend <b>quarterly</b>			
	Learning Hub Admin	Learning Hub Admin	Learning Hub Admin	Learning Hub Admin Learners	Learning Hub Admin Learners	Learning Hub Admir			
Owners and actions:	Welcome your learners with an introductory email to help them get started. See email template <u>here</u>	To integrate all your content from partners and LMS providers, see this <b>Integrations page *Note:</b> some content integrations may involve other owners such as: IRIT Team & LMS SME It Technical Consulting Team	Once integrations are complete, remind your learners about LinkedIn Learning Hub by messaging them on any relevant team channels you use. See messaging template <u>here</u>	<ul> <li>Send 2 emails highlighting the key features. We also have promo images for you to leverage:</li> <li>Personalized Content: template here</li> <li>Community Based Learning: template here</li> <li>Promotional Images: customizable templates here</li> </ul>	<ol> <li>L&amp;D Admin to review the success story template <u>checklist</u></li> <li>Have Learners fill out success story <u>templates</u></li> <li>L&amp;D Admin collects these success stories &amp; share with all relevant leaders to show value</li> </ol>	<ul> <li>Help drive learner engagement.</li> <li>1. Review usage and activation</li> <li>2. Track progress against success plan and KPIs</li> <li>3. Review success stories from users</li> <li>4. Optimize ongoing education plas needed</li> </ul>			
Outcomes:	Learners log in and familiarize themselves with LinkedIn Learning Hub	Admin completes all integration steps with the help of this <u>Integrations page</u>	Admin notifies Learners that all LMS and partner content is now available to access	Learners are excited about key features and adopt them into their learning journey	Executive leadership and Decision Maker understands the value that LinkedIn Learning Hub gives their teams and continues to support admin success	Celebrate Learners by promoting success stories across the organiza Create learner challenges with resources on <b>promotional resource</b> <u>hub</u>			

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### Learner engagement templates.

Drive learner engagement with LinkedIn Learning Hub using customizable templates for emails and other internal comms channels.

Created for: Learning Hub Admin To share with: Learners





Internal comms templates

## Checklist to ensure success.

Created for:

Learning Hub Admin

To share with:

Learners

### To get the most out of Learning Hub, we recommend that you:

- ✓ See <u>suggested timeline</u> and leverage messaging templates
- ✓ Send a welcome <u>email</u> or <u>message</u> to learners to announce that LinkedIn
   Learning Hub is live



- ✓ Use email templates to help your learners use these key features:
  - personalized content
  - <u>community-based learning</u>

Learners

### Welcome email template.

Use this email template to announce Learning Hub to your organization's learners and encourage them to log in and start exploring.



https://youtu.be/2U2y3L0Gy28

Help Center:

LinkedIn Learning Help Center

### Launching LinkedIn Learning Hub to our organization



"Every skill you acquire doubles your odds of success."

– Scott Adams

Linked in Learning

Hi team,

I'm excited to share that you now have access to LinkedIn Learning Hub, a skill-building platform that brings all your learning content together in one place to build the right skills and grow your career.

With LinkedIn Learning Hub, you can:

- Discover content that is relevant to your learning needs
- Connect with your peers and learn from a variety of experts
- Develop the right skills to grow your career

Log in today and start learning!

If you have any issues accessing your account, visit the LinkedIn Learning Help Center for support.

Cheers, [Insert signature]

### Welcome message template.

Use this template in internal social channels like Slack or Microsoft Teams to encourage your learners to start exploring LinkedIn Learning Hub.



Additional resources to share:

Learning Hub Video:

https://youtu.be/2U2y3L0Gy28

Help Center:

LinkedIn Learning Help Center

### LinkedIn Learning Hub is LIVE with all your learning content!

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Hi team,

I'm excited to announce that LinkedIn Learning Hub is now LIVE! You can now find all of your learning content in one place, including content from [insert your content partner and/or LMS here].

Explore LinkedIn Learning Hub today to:

- Discover content relevant to your learning needs
- Connect with your peers and learn from various experts
- Develop the right skills to grow your career



### **Promotional Campaigns** customizable templates.

Use these customizable creatives to drive Learner Engagement via your internal comms channels, in intranet pages, or even as email footers.

### Additional resources to share:

More campaign ideas and templates: https://learning.linkedin.com/customersuccess-center/resources/promotional

Learning Hub Video: https://youtu.be/2U2y3L0Gy28





**Connect** with colleagues and experts to build skills together.

Get started today!

Linked in Learning



### Download creatives



Learners

### Personalized Content email template.

Use this template to encourage learners to engage with personalized content in their accounts.



Learning Hub Video: <u>https://youtu.be/2U2y3L0Gy28</u>

Help Center:

LinkedIn Learning Help Center



**Personalized Content** makes it easy for learners to discover the right content with AI-driven recommendations backed on LinkedIn's skills taxonomy



Hi team,

Did you know that Personalized Content on LinkedIn Learning Hub makes it easy for you to discover the content you need to build the right skills and grow your career?

Login to LinkedIn Learning Hub to:

- Discover content recommendations designed just for you on your homepage
- Refine your search results with filters such as content provider or content type
- View content at your own convenience: save articles, courses, and videos to review later. Be sure to "mark as complete" to track your progress

For any technical issues with access, please visit the <u>LinkedIn Learning Help Center</u> and file a support ticket. Please reach out if you have any questions.

Cheers.

Learners

### **Community-Based Learning** email template.

Use this template to encourage learners to engage with Community-Based Learning features to enhance their learning experience.



Additional resources to share:

Learning Hub Video: <u>https://youtu.be/2U2y3L0Gy28</u>

Help Center:

LinkedIn Learning Help Center



**Community-Based Learning** connects learners with colleagues, peers, and experts they can learn from and build new skills with.



Linked in Learning

Hi team,

Did you know that Community-Based Learning on LinkedIn Learning Hub connects you with people you can learn from to build new skills?

#### Login to LinkedIn Learning Hub to:

- Engage with others via Q&A, Social Panel, and Learning Groups
- Learn from designated experts who have curated learning paths tailored for you
- Become a curator and create custom learning content to help other learners build skills in your organization

For any technical issues with access, please visit the <u>LinkedIn Learning Help Center</u> and file a support ticket. Please reach out if you have any questions.

Cheers.

### Admin enablement templates.

All of the admins on your Learning Hub account play an important role in driving learner engagement and success. Use these templates to educate other admins on how to use Learning Hub's features to help learners succeed.





Admin enablement templates

## Checklist to ensure success.

Created for:

Learning Hub Admin

To share with:

Other admins

### To get the most out of Learning Hub, we recommend that you:

- ✓ See <u>suggested timeline</u> and leverage messaging templates
- ✓ Send a welcome <u>email</u> or <u>message</u> sharing how LinkedIn Learning Hub is now live



- ✓ Use messaging templates for your teams to use these key features:
  - personalized content
  - <u>community-based learning</u>
  - <u>skill development insights</u>

### Personalized Content email template.

Use this template to educate other admins about the benefits of personalized content in Learning Hub.



Personalized Content Tutorial: Explore Personalized Content

Customer Success Center: LLH Customer Homepage



**Personalized Content** makes it easy for learners to discover the right content with Al-driven recommendations backed on LinkedIn's skills taxonomy.

#### Hi team,

Did you know that Personalized Content on LinkedIn Learning Hub makes it easy for our learners to discover the content they need to build the right skills?

### Check out this tutorial to learn how to:

- Bring all of our learning resources into one place: LinkedIn Learning content, custom content, partner content, LMS content
- Surface Al-driven recommendations learners based on learning activity and broader LinkedIn insights
- Customize the learner experience with homepage promotion, custom content, and curated learning paths.

For any technical issues with access, please visit the <u>LinkedIn Learning Help Center</u> and file a support ticket. Please reach out if you have any questions.

Cheers.

### **Community-Based Learning** email template.

Use this template to educate other admins about the benefits of community-based learning in Learning Hub.



Additional resources to share:

Community-Based Learning Tutorial: Explore Community-Based Learning

Customer Success Center:

LLH Customer Homepage



**Community-Based Learning** connects learners with colleagues, peers and experts they can learn from and build new skills with.

то	Other Admins	×
сс	Decision Makers	×

#### Hi team,

Did you know that Community-Based Learning on LinkedIn Learning Hub connects learners with people they can learn from and build new skills?

### Check out this tutorial to learn how to:

- Facilitate community by connecting learners with colleagues, peers, and experts via Q&A, Social Panel, and Learning Groups
- Scale curation by empowering internal experts, people managers, and learners to
- create and share content
- Co-brand the platform and emails to reflect your organization's learning culture

For any technical issues with access, please visit the <u>LinkedIn Learning Help Center</u> and file a support ticket. Please reach out if you have any questions.

Cheers.

### Skill Development Insights email template.

Use this template to educate other admins about the benefits of skill development insights in Learning Hub.



### Additional resources to share:

Skill Development Insight Tutorial: Explore Skill Development Insights

Customer Success Center: <u>Get ready for LinkedIn Learning Hub</u>



**Skill Development Insights** can help inform your L&D strategy with data and insights on learning and skills.

то	Other Admins	×	
CC	Decision Makers	×	

#### Hi team,

Did you know that Skill Development Insights can help you drive our L&D strategy through deep insights into our organization's evolving skills profile and business critical skill gaps?

### Check out <u>this tutorial</u> on how to:

- Easily access aggregated, customizable reports across content sources to understand learner engagement
- Identify skills that learners are building and skills our company needs to develop
- Pin priority skills to track skill trends over time including top learners and top content viewed
- Determine the impact of learning by tracking your organization's progress on closing skills gaps

For any technical issues with access, please visit the <u>LinkedIn Learning Help Center</u> and file a support ticket. Please reach out if you have any questions.

Cheers.

## Learner success stories.

Gathering learner feedback is essential for understanding the impact of your learning strategy.

Use this <u>template</u> to capture input from learners about their successes with Learning Hub and share with your internal stakeholders.



# **Checklist** to measure impact and share successes.

Created for:

Learning Hub Admin

To capture input from:

Learners

### To get the most out of Learning Hub, we recommend that you:

- ✓ Have Learners share <u>success stories</u>
   and feedback with you within the first
   6-8 months.
- Try to gather at least two success stories
   per quarter to help you showcase the
   ongoing impact Learning Hub has on
   your organization.

### Sample success story:

This sample success story is designed to make it easy for Learners to share their Learning Hub success stories with L&D Admins and Decision Makers.

Have your Learners review this example and have them complete their own success story on the following slide.

### Linked in Learning

Learning Hub has helped me discover relevant content and learn from others in my organization to help build the skills I need for my career.

#### Situation/context

- Finding the right content has been a challenge.
- more effective.

Success story submitted by: [Insert your name and role]







tailored to my learning needs • Being able to learn from others in my organization who are experts in the skills I want to develop would make learning

#### How you used Learning Hub

- I was able to find relevant content across all my learning resources quickly, whether it was leadership content or content on new skills I was developing.
- It has helped connect me with others who have curated learning paths designed for my skills that I want to develop.

#### **Business Impact**

• The ability to find the right content all in one place and have learnings paths curated for me from experts in the organization has been a game changer. I am confident I can continue to build the skills I need that will set me up for success in my career development.

### Download template





### Questions?

We're here to help you empower your learners to develop the right skills and grow your organization with LinkedIn Learning Hub.

You'll find more answers in the <u>Customer Success Center</u> — and your LinkedIn Learning representative is available for additional support.

Thank you.

