

LinkedIn Learning helps Children's Healthcare of Atlanta nurses develop new skills, earn professional accreditations

Challenge: Increase skill development and engagement amid a historic talent crunch in the industry

- The pandemic-induced nursing shortage made it hard for hospitals to find, train, and retain nurses.
- Many nurses lacked soft skills due to their lack of in-person clinical training during the pandemic.
- Children's needed a training program to keep nurses engaged with the organization and make it
 a place where nurses can build a lasting career.

Solution: Nurses earn professional accreditations through LinkedIn Learning

- LinkedIn Learning's on-demand platform allowed nurses to complete courses on their own time, even from their phones, resulting in high participation rates.
- The breadth and depth of the LinkedIn Library helped nurses develop both soft skills such as effective communication and technical knowledge.
- Children's accredited its LinkedIn Learning program with the Georgia Nursing Association so nurses
 could obtain certifications and play an active role in their professional development.



different courses completed by Children's nurses.



of participants have received a promotion within the last year, twice the industry average.



courses accredited by the Georgia Nursing Association, allowing nurses to earn career certifications.



Reach

Healthcare | 10,000+ employees

Goal 1: Adapt to Rapidly Changing Skills

Goal 2: Scale Learning

61

"LinkedIn Learning has sparked a culture shift. Word is spreading throughout the nurse population that they can use this platform to further their careers. When they do try it, they don't complete just one course — they do three, four, five. It's useful information for them and they tell us, 'Thank you for delivering what we need.'"

Lucy Brown Leadership Development Manager, Children's Healthcare of Atlanta

